

STASH REPORT TO THE PARISH COUNCIL 2022-2023

It is with great relief that we can now greet our customers without the barrier of the PVC screen of the past 3 years – this was recently removed from the till section.

At the last meeting we stated that the Shop was conducting a Customer Survey and this was completed and the results given to Shareholders at the AGM in August. Most of the analysis indicated that customers were pleased with the service they receive from us and there were a few helpful suggestions which were considered by the Committee.

With the emersion from the Covid restrictions the Shop has returned to its usual annual activities : providing a POP.UP shop at the Gliding Competition, and the raffles at Christmas and Easter.

The Parish Council has moved out of the office behind the shop which they have used for many years and this is now being shared between the BMC whos manage the building and the shop. The freezers are now stored inside this office and not in the shed outside – very helpful for all the Bakers in the early morning.

With the influx of new home owners into the village we have recruited a significant number of new volunteers and a few who left during the pandemic have returned – this is a great boost to our organisation.

Exercising our minds since just before Christmas has been the high cost of the electricity needed to keep the shop going. We have had a very favourable 3 year contract which ended in March and our new contract (after 3 months of comparisons and haggling) is still more than double what we have been paying. To enable us to be financially viable the Manageress has agreed to reduce her working hours . To help with the energy situation we had begun to investigate the installation of Solar Panels on the back roof of the building but are now working closely with the Building Management Committee on a “whole Building” approach to this project.

The increase in the cost of all goods and services has affected us all in the last 12 months and we sincerely hope that we can sustain our position within the Community.